Delivering $2M Savings with a Self-Sustaining GCC

Overview

A Fortune 500 technology leader wanted to accelerate product releases, scale efficiently, and reduce costs from offshore delivery. What began as a 10-member pilot in Noida India, delivering a live feature in two sprints evolved into a full-fledged Global Capability Center. Today, this GCC drives platform modernization, automation, and product ownership—saving millions annually while fueling innovation at scale.

Client's Challenges

Slow and Costly Releases

Lengthy release cycles and bottlenecks hindered responsiveness, impacting competitiveness in fast-moving markets.

Doubts on Offshore Delivery

Global leadership questioned whether India could deliver speed, quality, and independence at scale.

Scaling with Precision

Post-pilot growth required rapid team expansion without compliance gaps, audit risks, or rising costs.

Seamless Captive Transition

The shift from vendor-led ODC to captive GCC had to protect talent, IP, and delivery momentum.

Our Approach & Solution

Two-Sprint Validation

Built a secure 10-member team in Noida, India and shipped a live feature within two sprints.

Agile Scale-Up

Expanded to 40+ engineers across Java, React, cloud, QA, and ServiceNow, aligned via DevSecOps.

Operational Excellence

Deployed reusable libraries, automated QA gates, and internal wikis—reducing defects by 35%.

Captive Transition

Executed infrastructure, knowledge, and leadership transfer with zero slippage and negligible attrition.

Business Impact

With R Systems, the GCC became an engine of speed, savings, and innovation.

$2M+ Annual Savings
Captive R Systems Co-Pilot GCC model cuts delivery costs while ensuring full ownership of IP, talent, and infrastructure.

30% Faster Releases
DevSecOps pipelines and Scrum cadence accelerated releases, enabling faster go-to-market.

Seamless Scaling
Scaled to 40+ engineers across domains in months without disruption or compliance risks.

Talent Continuity
Structured growth and knowledge depth kept attrition below 10%, ensuring delivery stability.

About Us

4500+ Employees Worldwide

208 Million USD Revenue

28 Offices Worldwide

Great Place To Work® Certified FEB 2025–FEB 2026

ISO
ISO 27001:2022
ISO 9001:2015

PCI DSS
(ver. 4.0)

HITRUST

CMMIDEV/5

NSE

BSE

Publicly Listed

Global Footprint

USA, India, Europe, APAC
Established in 1993

Services

Digital Product Engineering (DPE),
Custom Application, Mobility,
Testing, Knowledge Services,
Customer Experience

Digital Technology

Cloud & DevOps, Data & Analytics,
AI / ML, Embedded, Automation,
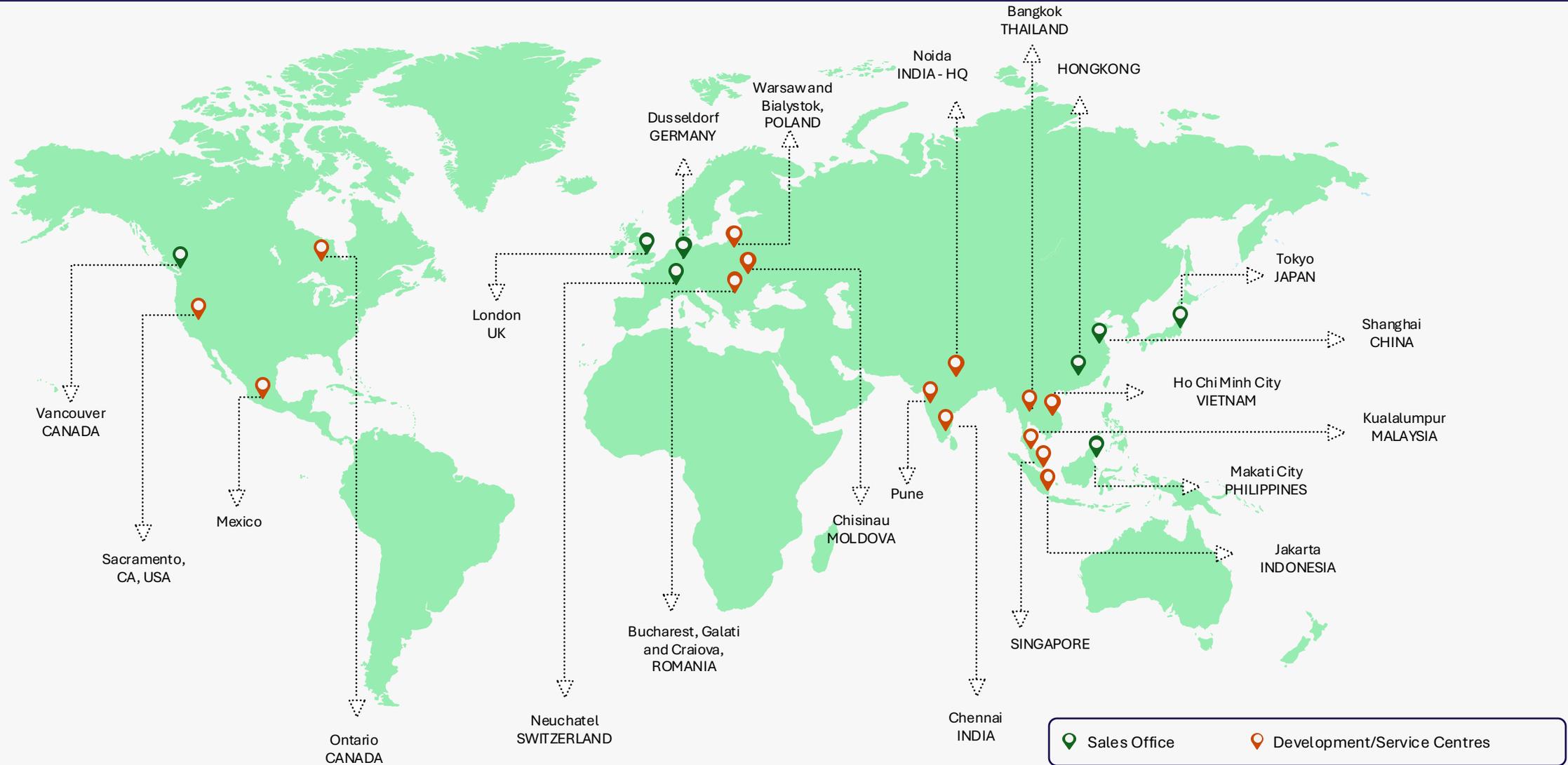Enterprise Packaged Services

Verticals

Telecom & Media, Tech, Internet,
and Platforms, Healthcare,
Banking & Financial Services,
Manufacturing, Logistics,
Automotive, Public Services

Global Presence

Bangkok
THAILAND

Noida
INDIA - HQ

HONGKONG

Warsaw and
Bialystok,
POLAND

Dusseldorf
GERMANY

Tokyo
JAPAN

Shanghai
CHINA

London
UK

Vancouver
CANADA

Ho Chi Minh City
VIETNAM

Kualalumpur
MALAYSIA

Mexico

Makati City
PHILIPPINES

Sacramento,
CA, USA

Chisinau
MOLDOVA

Pune

Jakarta
INDONESIA

Bucharest, Galati
and Craiova,
ROMANIA

SINGAPORE

Neuchatel
SWITZERLAND

Chennai
INDIA

Ontario
CANADA

📍 Sales Office   📍 Development/Service Centres

R Systems: Turning pilots into powerhouses with high-impact GCCs

Worldwide Headquarter
R Systems International Ltd.
1st – 4th Floor, Tower 1, Plot No. 21,
Sector Techzone IV
Greater Noida West
Uttar Pradesh – 201306, India
P: (+91) 120-711-8100

USA Corporate Office
R Systems Inc.
5000 Windplay Drive,
El Dorado Hills, CA 95762
P: (+1) 916-939-9696
(+1) 800-355-5159
F: (+1) 916-939-9697

rsystems.com