



# R Systems GCC Co-Pilot: Orchestrating the GCC Journey from Foundation to Frontier

Where AI meets enterprise governance to power the next era of global delivery.

## Overview

Global Capability Centers have become the new enterprise frontier - not as cost hubs, but as engines of innovation, compliance, and speed. Yet most GCC journeys stall between ambition and execution. DIY setups fail to scale, vendor-led models dilute IP ownership, and fragmented governance erodes velocity.

**R Systems GCC Co-Pilot** eliminates that friction. We embed our 25-year engineering DNA, AI-first operating models, and delivery accelerators across every phase - Build, Operate, and Scale - to convert your GCC blueprint into a high-performance, data-driven, and compliance-ready operation in under 90 days.

<p><b>AI-Native by Design</b></p> <ul style="list-style-type: none"> <li>GenAI, automation, and platform intelligence embedded into every delivery layer from setup to scale.</li> </ul>	<p><b>Talent Engineered for Tomorrow</b></p> <ul style="list-style-type: none"> <li>Cross-domain engineers, data scientists, and DevSecOps experts pre-trained on AI-native frameworks.</li> </ul>		
<p><b>Co-Creation over Consulting</b></p> <ul style="list-style-type: none"> <li>We don't advise from the sidelines, we build, operate, and scale together for shared outcomes.</li> </ul>	<p><b>Intelligence-Led Delivery</b></p> <ul style="list-style-type: none"> <li>Predictive insights, automated reporting, and SLA-driven performance powered by AI observability.</li> </ul>		
<p><b>Speed with Governance</b></p> <ul style="list-style-type: none"> <li>90-day operational readiness with compliance, observability, and zero IP exposure from day one.</li> </ul>	<p><b>Scalable by Structure</b></p> <ul style="list-style-type: none"> <li>Federated CoEs and modular delivery pods designed to expand seamlessly across functions and geographies.</li> </ul>		
<p><b>90 Days</b> From blueprint to operational GCC readiness</p>	<p><b>2-3x Velocity</b> Acceleration in product and data delivery</p>	<p><b>100 % Governance</b> Built-in IP protection and compliance</p>	<p><b>Continuous Innovation</b> AI-led engineering and domain-specific CoEs at scale</p>

# The R Systems GCC Co-Pilot Framework

## BUILD - Fast, Compliant, Future-Ready

Accelerate your GCC journey from blueprint to operations with our end-to-end design, legal, and infrastructure framework. We help enterprises achieve faster setup, full compliance, and early productivity.

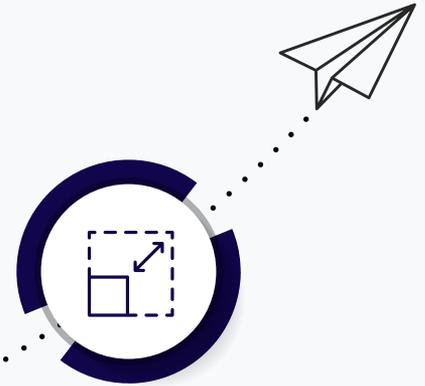
- Day-1 readiness in  $\leq 90$  days
- 30–40% lower setup cost through digital accelerators



## OPERATE - Secure, Assured, and Outcome-Aligned

Run secure, efficient, and compliant GCC operations with AI-enabled governance, SLA-backed delivery, and cross-functional engineering excellence.

- $\geq 99.9\%$  operational uptime
- 100% audit and compliance readiness



## SCALE - Intelligence - Led Growth

Expand and modernize your GCC footprint with flexible scaling models, talent elasticity, and AI-driven performance frameworks—without disrupting BAU.

- 20–30% faster ramp-ups
- $< 5\%$  BAU disruption during expansion or transition



# Proven at Scale - GCC Co-Pilot in Action



## Healthcare | 300-Member RCM GCC

Scaled from 2 pods to 300 FTEs across 3 cities for a US HealthTech major.

**Highlights:** Cloud-native RCM stack, Python + Power BI + UiPath automation, zero downtime transition.

**Impact:** 30 % faster claims-to-cash | 20 % productivity boost | Multi-million annual savings



## Fortune 500 Tech | Agile Product GCC

Started as a 10-member pilot ; scaled to 40+ engineers in months.

**Highlights:** Java/React/ServiceNow stack with DevSecOps alignment, zero attrition transition.

**Impact:** \$2 M+ savings | 30 % faster releases | <10 % attrition | End-to-end ownership



## PropTech Leader | Digital-First GCC

Transformed a vendor-dependent offshore setup into a cloud-native command center

**Highlights:** CI/CD pipelines, trunk-based development, zero-risk transition.

**Impact:** 40 % faster releases | 35 % cost optimization | Self-sustaining CoE



## Technology Leader | Autonomous India GCC

Converted a pilot into a fully independent GCC driving modernization and automation.

**Highlights:** Agile scale-up without cost overrun, zero attrition transition.

**Impact:** \$2 M+ annual savings | 30 % faster releases | Full IP control



## Digital Services Leader | Data & Analytics GCC

Established a data-driven GCC for MDM, ETL, and real-time dashboards on AWS.

**Highlights:** .NET Core applications, Glue pipelines, Power BI dashboards.

**Impact:** 25 % faster decisions | 40 % duplication reduction | 30 % manual effort cut



## HealthTech Pioneer | Unified GCC

Migrated from fragmented European teams to a 131-member captive GCC under Co-Pilot.

**Highlights:** Healthcare guild of clinicians + engineers, HIPAA-grade controls, SRE governance.

**Impact:** 4x headcount growth | 20–30 % faster releases | 18 % app-rating improvement

## By the Numbers — Precision That Scales

Metric	Impact
Time-to-Operations	≤ 90 days
Setup Cost Reduction	30–40%
Delivery Velocity	2–3× faster
Operational Uptime	≥ 99.9%
Run Cost Efficiency	20–30%
Audit Compliance	100 % evidence-ready
Ramp Speed	20–30% faster

## Why R Systems

**25 + years**  
in Digital Product  
Engineering

**400+**  
GenAI-trained  
Engineers

**70+**  
LLM  
Practitioners

**Proven  
Build-Operate-Scale**  
methodology for  
global enterprises

**Governance  
+ Innovation**  
in one model - not just cost  
arbitrage

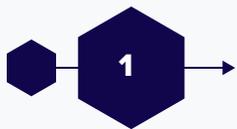
**Deep Domain  
CoEs**  
across Healthcare, FinTech,  
Manufacturing, Retail

# Accelerators — The Engine Behind Every GCC

Accelerators across SDLC, Cloud, Data, and Security — powering every Build, Operate, and Scale phase

Every GCC we build is accelerated by our cross-domain engineering IP — pre-built, production-tested frameworks that shorten cycles, harden quality, and inject AI across the SDLC.

These accelerators form the core Co-Pilot backbone, enabling faster builds, smarter operations, and sustained scale.



### QA+QE

Shift-left quality engineering and test automation — +44% coverage, -40% post-release defects.



### SDLC Suite

AI-assisted software delivery lifecycle suite — from PR/test/deploy automation to golden-path orchestration.



### AptivLearn

AI-powered learning acceleration — role-based curriculum telemetry and continuous L&D enablement.



### Cognitive Contracts

Legal/CLM intelligence framework for clause extraction, risk analytics, and workflow automation.



### TOP

Telecom & 5G testing automation across BSS/OSS/SS7/IP — ensuring zero service degradation and faster time-to-market.



### iRCM

Intelligent Revenue Cycle & Monetization — automated pricing, billing, and analytics.



### Chatbots & Knowledge Search

Enterprise RAG and conversational automation for workflow acceleration and faster resolution.



### Guardrail

Policy-as-code for privacy, compliance, and secure-by-design delivery.



### RAMP

Multi-cloud orchestration and FinOps automation — full visibility, zero cost leakage.

# Enablers — Turning Acceleration into Advantage

400+ GenAI-trained engineers | 100+ reusable agents |  $\geq 2\times$  productivity within 8 weeks — measurable, repeatable, and enterprise-proven.

Accelerators provide speed; enablers deliver sustained impact. Our enablers fuse GenAI, automation, and operational intelligence — giving enterprises measurable productivity within weeks, not months.

### GenAI C-Osmosis

AI-embedded engineering that optimizes dev flow end-to-end.  
+27% sprint velocity | -54% PR review time.

### DRaaS-BRACED

Automated disaster recovery with chaos validation and rollback resilience.  
40% lower DR cost | near-zero RTO.

### Agentic Readiness Audit

30-day audit for LLM, API, and compliance readiness with scorecard validation.  
Audit-ready within weeks  
zero security exceptions.



### FinOps

Multi-cloud orchestration and FinOps automation platform.  
20–30% run-cost reduction  
100% cloud visibility.

### Quality Lifecycle Assistant

Privacy-safe synthetic data generation and seeded CI/CD pipelines.  
Test data days  $\rightarrow$  hours | +44% QA coverage.

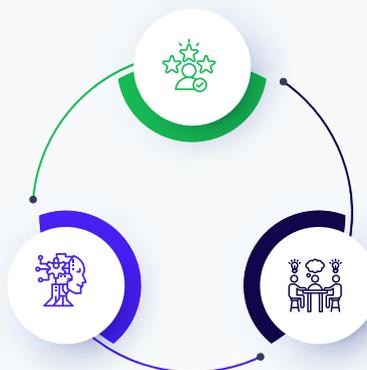
# Human + AI Synergy Enablers

### Talent CoE Pods

Pre-trained, domain-specialized pods that scale in under six weeks.  
25% faster ramp | zero delivery friction.

### AI Governance Layer

Responsible-AI guardrails ensuring fairness, transparency, and compliance.



### Co-Creation Workshops

Joint client–architect sprints for innovation, modernization, and product acceleration.



# Ready to Connect?

---

## Launch your GCC with Confidence.

Accelerate setup, ensure governance, and unlock innovation with R Systems GCC Co-Pilot.

## Contact us today

Launch Your GCC → [Rajesh.Warrier@rsystems.com](mailto:Rajesh.Warrier@rsystems.com)

Download NASSCOM × R Systems Report →

© 2025 R Systems. All rights reserved.

This document and its contents are the property of R Systems. Unauthorized reproduction or distribution of any part of this document is prohibited.