
Accelerating Growth with a Self-Sustaining India GCC

A solid green horizontal bar that underlines the title.

Overview

A global technology leader set out to test whether India could deliver speed, scale, and certainty. What began as a small pilot with just a handful of engineers soon evolved into a full-fledged Global Capability Center. Today, this hub not only manages platform modernization and automation but also drives measurable business impact and millions in annual savings.

Client's Challenges

Slow Release Cycles

Legacy development pipelines and heavy review layers stretched delivery timelines and slowed market entry.

Proving Offshore Independence

Global leadership doubted whether an offshore team could deliver fast without constant oversight.

Scaling with Precision

Following the pilot, expanding headcount without cost overruns or misalignment became a pressing need.

Transition Without Risk

Moving from a vendor model to a captive center posed risks of talent loss and IP gaps.

Our Approach & Solution

Building Global Value with GCCs



Two-Sprint Validation

Built a secure pod in Noida, India, mapped sprint boards, and shipped a live feature in two sprints.



Agile Scale-Up

Expanded to 40+ engineers across React, Java, QA, cloud, and ServiceNow with DevSecOps alignment.



Operational Optimization

Introduced reusable libraries, automated QA gates, and knowledge wikis—cutting defects by 35%.



Seamless Captive Transition

Orchestrated infrastructure, leadership, and IP transfer with zero slippage and zero attrition.

Business Impact

Building Global Value with GCCs

What began as a pilot became a permanent engine of innovation and efficiency.

\$2M+ Annual Savings

Captive model reduced costs while ensuring full ownership of talent, IP, and infrastructure.

30% Faster Releases

Scrum cadence and DevSecOps pipelines accelerated feature deployment and time-to-market.

Zero Attrition Transition

Talent retention ensured uninterrupted delivery even during the ownership shift.

Self-Sustaining GCC

The India hub now recruits, manages, and delivers autonomously across modernization and automation.

About Us

Building Global Value with GCCs

4500+ Employees Worldwide
208 Million USD Revenue
28 Offices Worldwide





Publicly Listed



Global Footprint

USA, India, Europe, APAC
Established in 1993



Services

Digital Product Engineering (DPE),
Custom Application, Mobility,
Testing, Knowledge Services,
Customer Experience



Digital Technology

Cloud & DevOps, Data & Analytics,
AI / ML, Embedded, Automation,
Enterprise Packaged Services

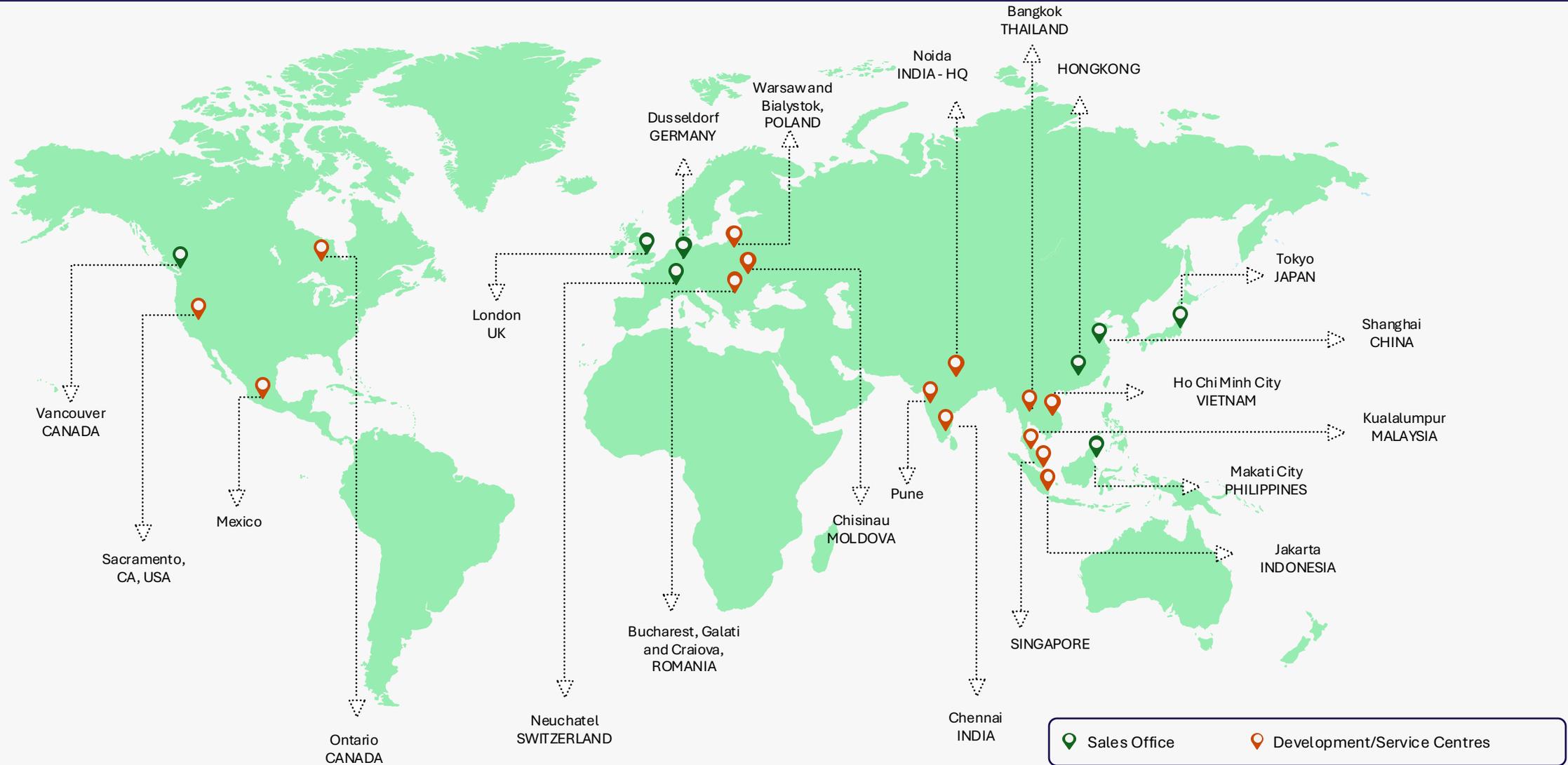


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Telecom & Media, Tech, Internet,
and Platforms, Healthcare,
Banking & Financial Services,
Manufacturing, Logistics,
Automotive, Public Services

Global Presence

Building Global Value with GCCs





R Systems: Where pilots become powerhouses, and GCCs drive global growth

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